

1/7

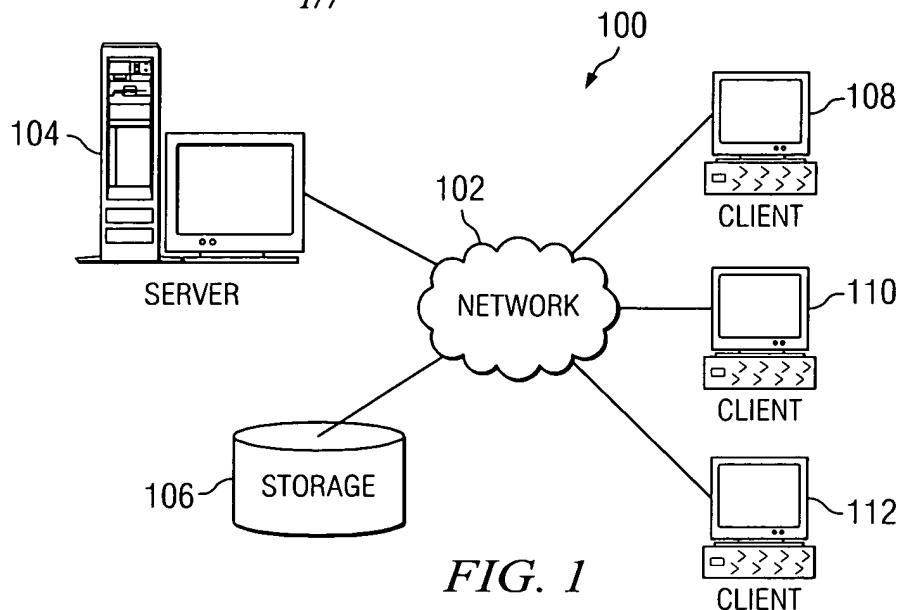


FIG. 1

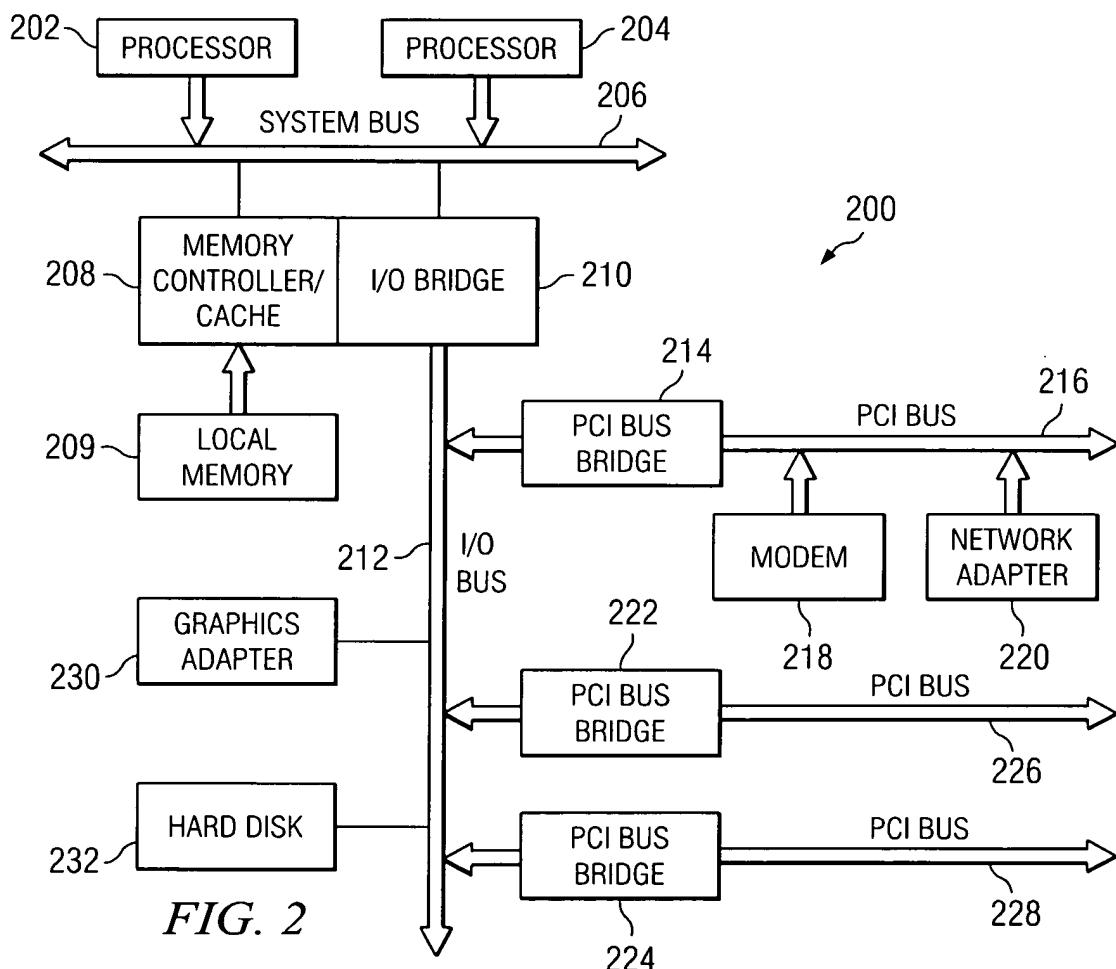


FIG. 2

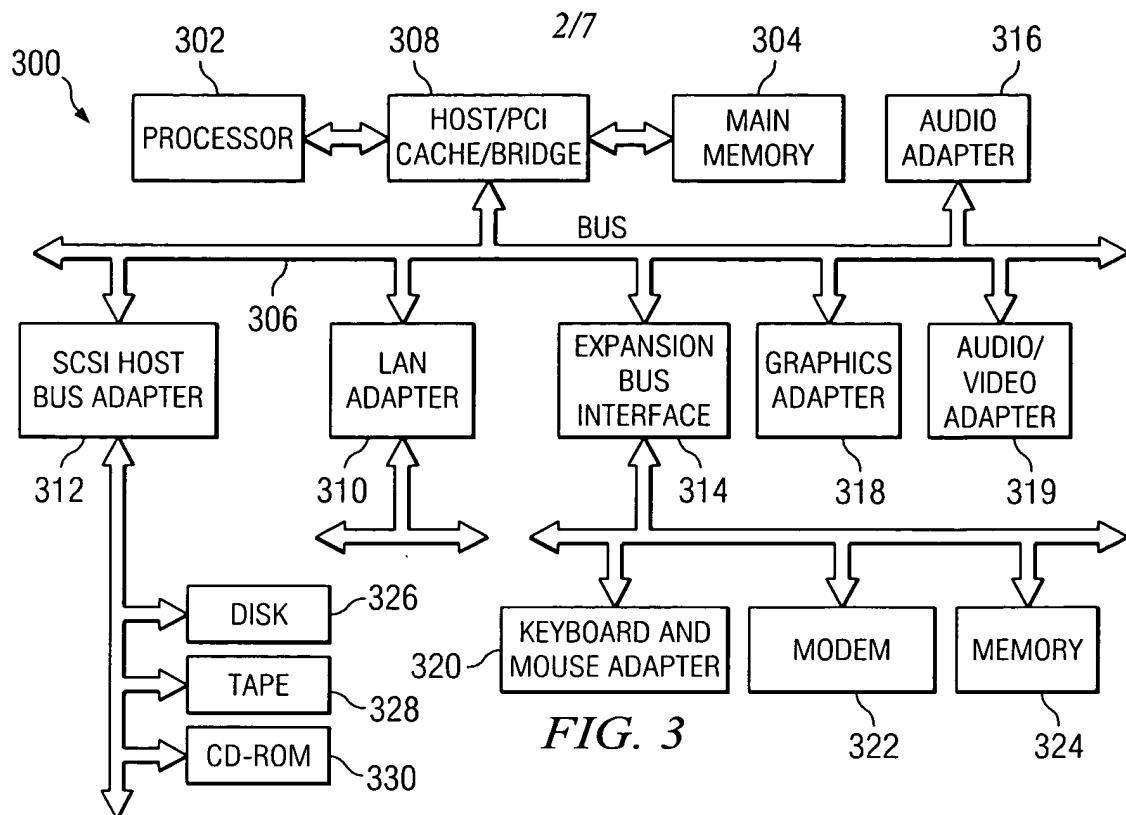


FIG. 3

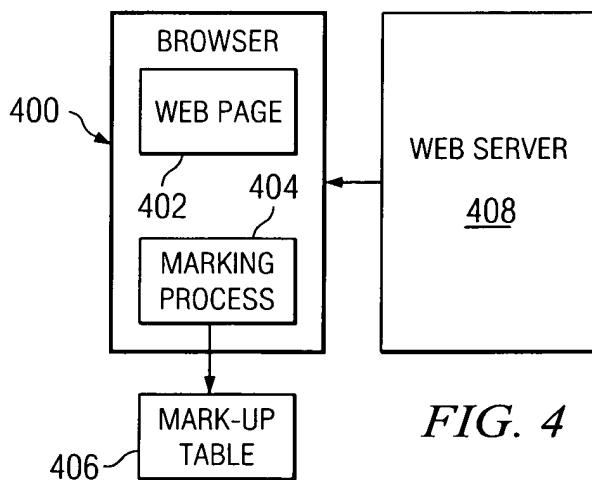


FIG. 4

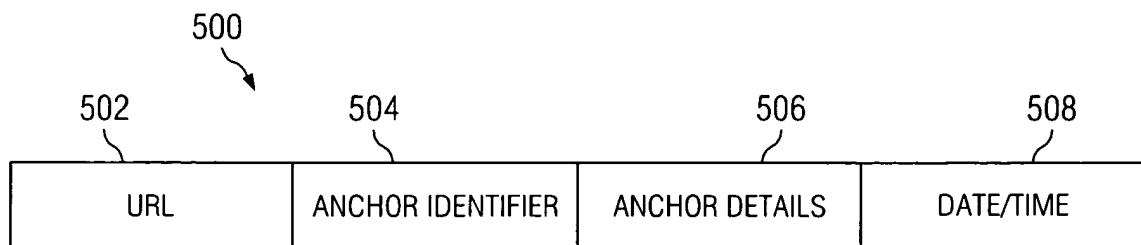


FIG. 5

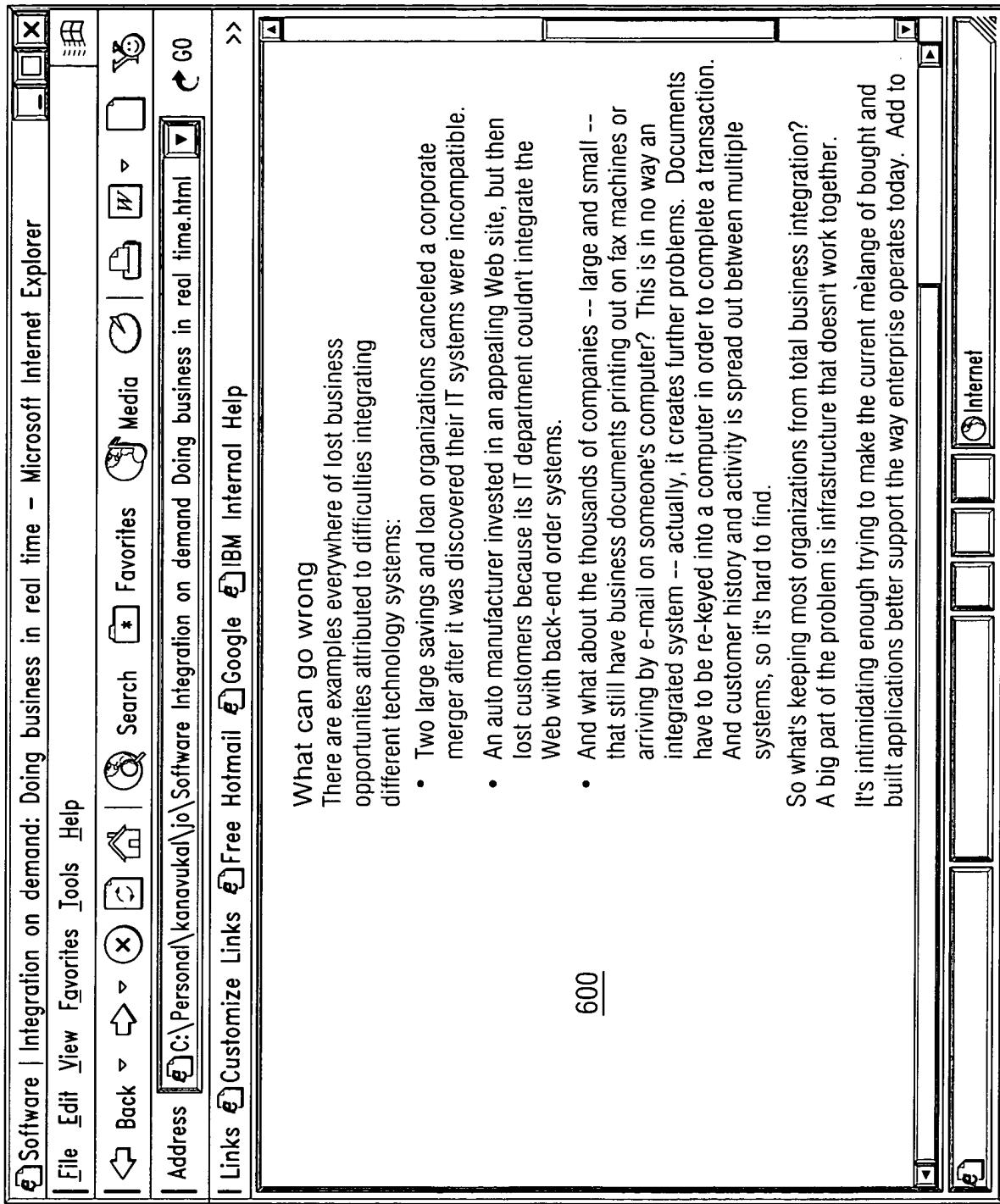


FIG. 6A

602 ↘

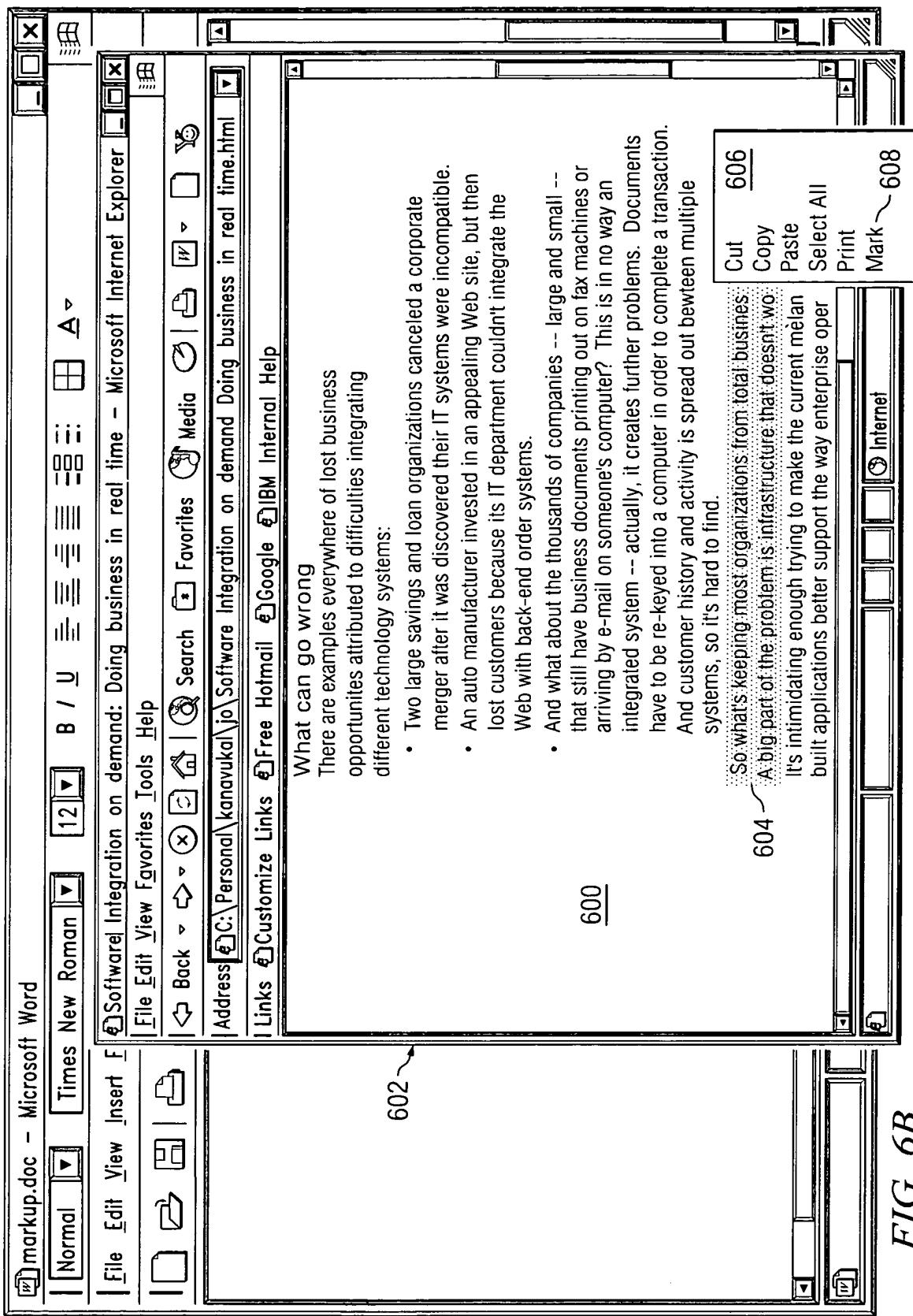


FIG. 6B

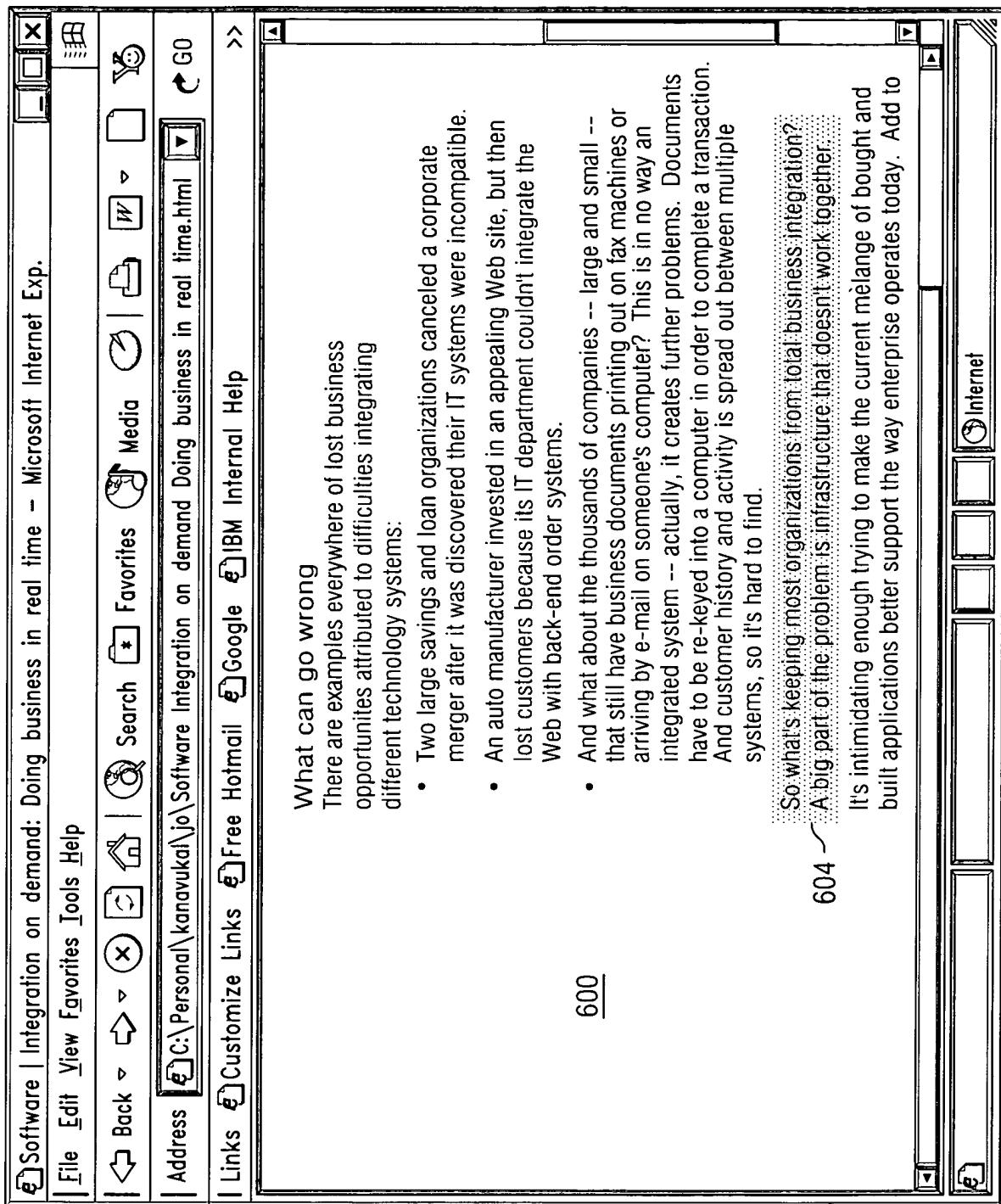


FIG. 7

700 ~

```
root@binky:/home/knachimu/gnutomcat/webapps/knPool
```

The screenshot shows a terminal window with the following content:

```
</td></tr><td>
<p><ul><li>
Two large savings and loan organizations canceled a corporate merger after it was
discovered their IT systems were incompatible.
</li></ul>
<ul><li>
An auto manufacturer invested in an appealing Web site, but then lost customers
because its IT department couldn't integrate the Web with back-end order systems.
</li></ul>
<ul><li>
</alt>
And what about the thousands of companies -- large and small -- that still have
800 business documents printing out on fax machines or arriving by e-mail on
someone's computer? This is in no way an integrated system -- actually, it creates
further problems. Documents have to be re-keyed into a computer in order to
complete a transaction. And customer history and activity is spread out between
multiple systems, so it is hard to find.
</alt>
</li></ul><p>
802 ↵ <alt name="7">So what's keeping most organizations from total business
integration? A big part of the problem is infrastructure that doesn't work
together </alt> ↵ 804
<p>It's intimidating enough trying to make the current mélange of bought and
built applications better support the way enterprise operates today. Add to that the
complexity of transforming the way things work while simultaneously transforming
the IT infrastructure and it's like changing tires on a speeding car.
<p>
```

19,0-1 46%

FIG. 8

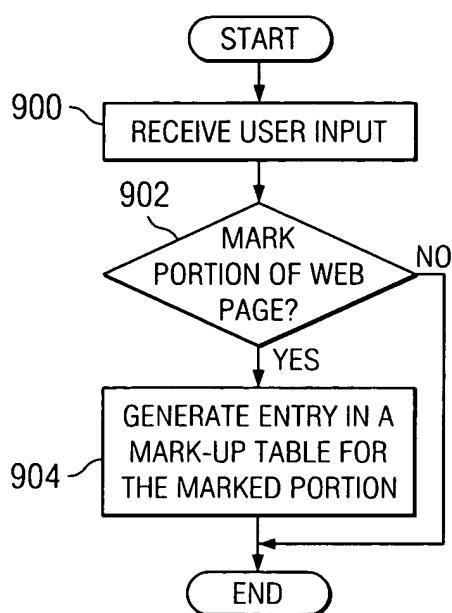


FIG. 9

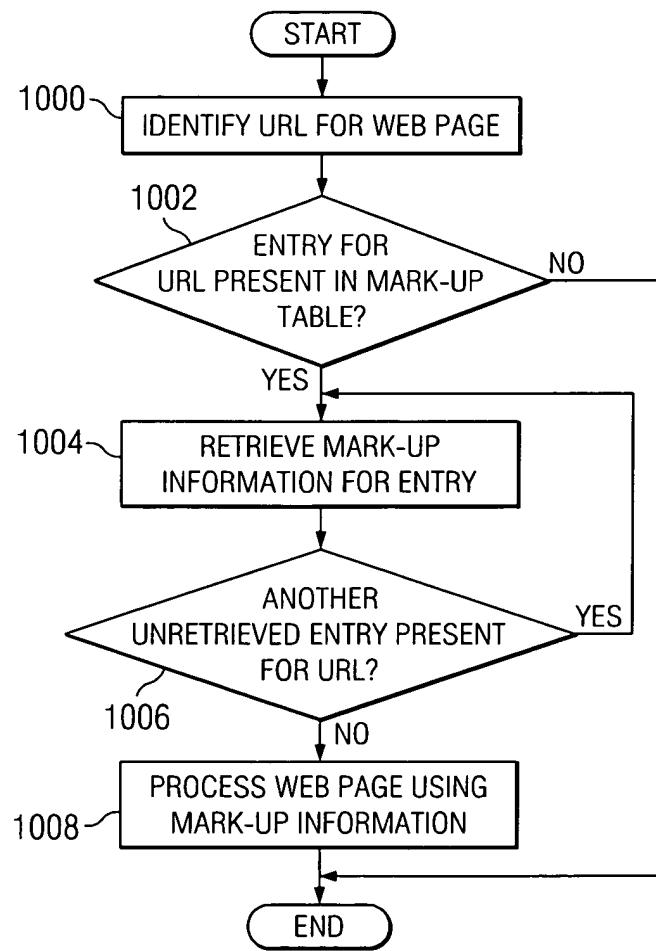


FIG. 10